

PointClickCare Integration Overview

The GEHRIMED Integration with the PointClickCare EHR enables you to import patient records from PointClickCare to GEHRIMED. Once records have been imported, encounters for those patient records are automatically pushed to PointClickCare. Additionally, you may import medication and allergy information for linked patients.

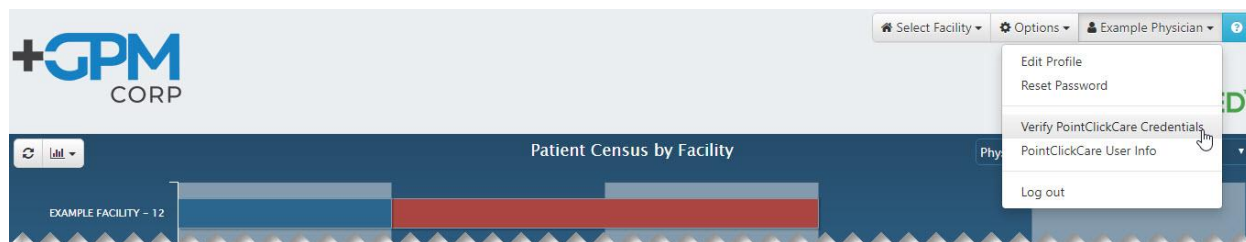
To setup your PointClickCare integration, you will need to contact your GPM Client Services before performing the following setup.

Account Setup

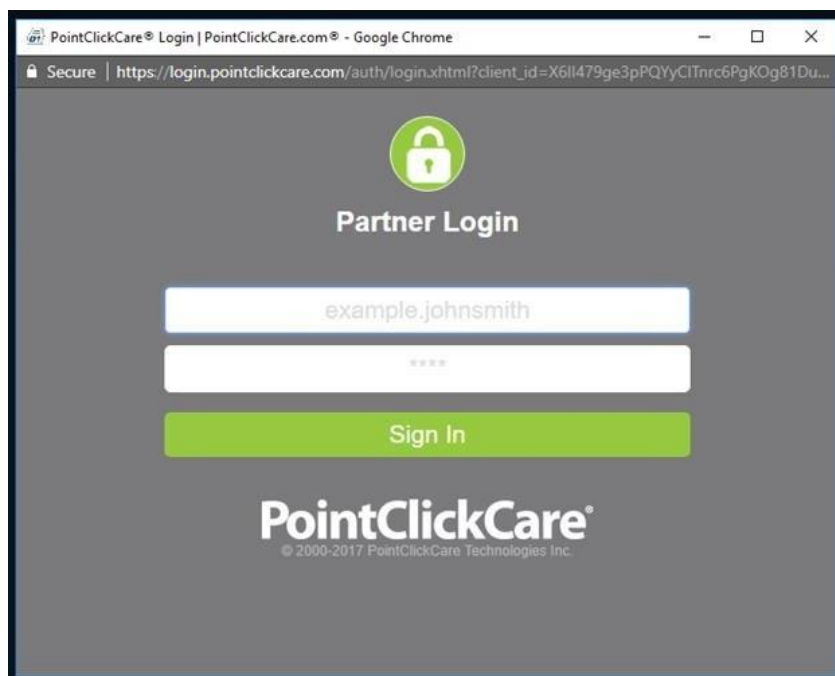
Before you can set up your account in GEHRIMED, your organization must contact GPM support and have the integration enabled.

To perform account setup:

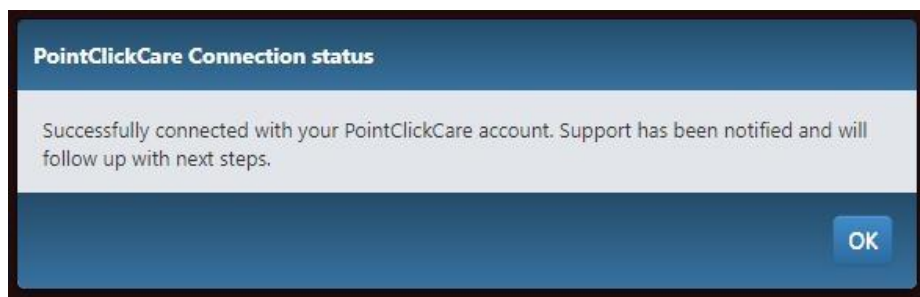
1. Login to your GEHRIMED Account and select the **Verify PointClickCare Credentials** option in the user menu:



2. Use your PointClickCare account credentials on the Partner Login window:



3. After successfully entering your credentials a message is displayed. GEHRIMED Client Support will perform the necessary database setup for your account:



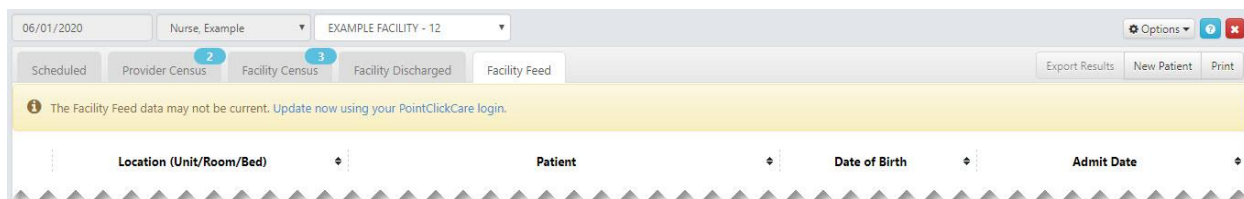
4. GPM Support will connect your GEHRIMED Facilities to your PointClickCare Facilities, enabling you to access the Facility Feed and import patients.
5. If you have multiple credentials for different PointClickCare Organizations, repeat steps 1-4 until you have performed the initial verification of all accounts.

Verifying your PointClickCare Credentials

Once GPM Support has completed your account configuration, you will need to periodically verify your PointClickCare credentials to ensure access to the PointClickCare EHR information.

NOTE: Your credentials are valid for about a 15-day period after you validate them.

When your credentials are expired, you will receive a warning message when accessing PointClickCare functionality:



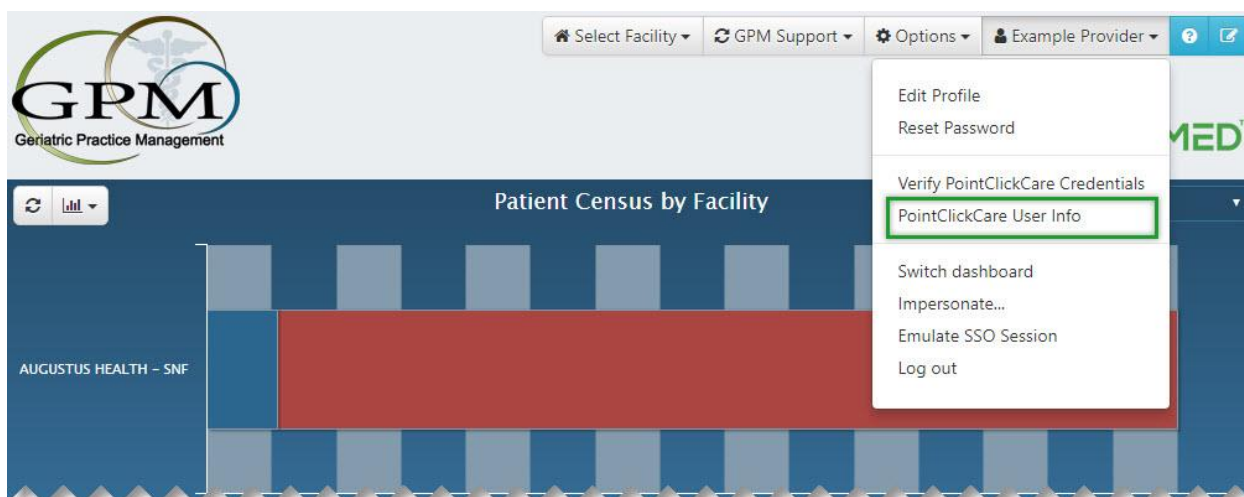
Multiple Accounts

It is possible that you have more than one PointClickCare Login, to represent facilities that belong to different organizations. If your credentials for a Facility are not verified, your encounters will not push to PointClickCare.

You may view your active PointClickCare logins in the **PointClickCare User Info** window.

PointClickCare User Info

Once you have verified your credentials in GEHRIMED you may access information about your PointClickCare Login(s) by accessing the **PointClickCare User Info** option in the user menu:



The PointClickCare User info window displays information about your account relevant to the function of the GEHRIMED/PointClickCare Integration:

PointClickCare Current User Info

physician

PointClickCare User Details

OrgID	1504964494
OrgUUID	4F9DEFBA-8F43-458C-9631-A0C5453F96F8
Username	physician
Sub	1504964494.92442
Name	physician
Title	
Password Expired	False
Default FacID	22
Enabled	True
UserID	92442
PositionID	0
Position	
Restricted Access	True
Initials	

PointClickCare User Scopes

Gehrimed PointClickCare User Scopes

Get Patient Demographics (user/patient.read)	✓
Get Patient Insurance (user/coverage.read)	✓
Get Patient Medications (user/medication.read)	✓
Get Patient Allergies (user/allergyintolerance.read)	✓
Send Encounters (user/progressnote.write)	✓
Send Addendums (user/progressnoteaddendum.write)	✓

Additional PointClickCare User Scopes

user/patient.write	
user/patientcontact.read	
user/patientcontact.write	
user/adtreCORD.read	
user/observation.read	
user/latestobservation.read	
user/observationbaselines.read	
user/patientphoto.read	
user/observation.write	
user/condition.read	
user/nutritionorder.read	
user/immunization.read	
user/advancedirectivesconsent.read	
user/practitioner.read	
user/labresult.read	
user/radiologyresult.read	
user/admindocumentcategory.write	
user/privacyconsent.read	
user/episodeofcare.read	
user/bedsavailability.read	
user/patientprogressnote.read	
user/assessments.read	

PointClickCare Scopes























Scopes are the permissions associated with your PointClickCare account and configured by the PointClickCare Administrator in the facility's organization. The scopes necessary for using the GEHRIMED/PointClickCare Integration are listed under **GEHRIMED PointClickCare User Scopes**.

A green checkmark means your account has the necessary scope to utilize that function of the integration. A red 'X' indicates that you have not been assigned the scope by the PointClickCare Administrator.

Attempting to utilize a function of the integration without the appropriate scope will result in errors.



Accessing the Facility Feed

After the PointClickCare Integration is configured by GPM the *Facility Feed* tab will appear on the Patient Census window:

06/01/2020	Physician, Example	EXAMPLE FACILITY - 22	Options	?	X
Scheduled	2 Provider Census	4 Facility Census	55 Facility Feed	Export Results	New Patient
Print					
Location (Unit/Room/Bed)	Patient	Date of Birth	Admit Date		
 44C8D75E- / 07 ...	Abernathy, Sammie (93 / FEMALE)	2/9/1927	10/23/2015		
 44C8D75E- / 10 ...	Agee, Carolyn (91 / FEMALE)	3/13/1929	5/15/2020		
 18BF9EBF- / 41 ...	Aguilar, Angelyn (97 / FEMALE)	4/21/1923	9/25/2015		
 44C8D75E- / 11 ...	Alarcon, Miranda (89 / FEMALE)	7/6/1930	2/26/2015		
 18BF9EBF- / 39 ...	Alger, Bianca (99 / FEMALE)	8/20/1920	3/31/2016		
 18BF9EBF- / 65 ...	Almeida, Seth (90 / MALE)	10/2/1929	2/17/2016		
 18BF9EBF- / 48 ...	Barksdale, Bennett (92 / MALE)	6/23/1927	5/28/2016		
 44C8D75E- / 08 ...	Bartels, Aurelia (67 / MALE)	8/24/1952	7/17/2015		
 44C8D75E- / 24 ...	Batts, Maddie (77 / FEMALE)	10/18/1942	4/9/2016		
 18BF9EBF- / 65 ...	Baum, Sunshine (83 / MALE)	12/3/1936	11/4/2013		
 18BF9EBF- / 59 ...	Beall, Reva Ashlea (86 / FEMALE)	9/10/1933	11/15/2014		
 44C8D75E- / 19 ...	Beaver, Bettyann (67 / FEMALE)	5/4/1953	10/15/2015		
 18BF9EBF- / 53 ...	Becker, Carma (89 / FEMALE)	11/2/1930	3/17/2015		
 18BF9EBF- / 51 ...	Becnel, Justa (75 / FEMALE)	5/5/1945	5/29/2016		
 18BF9EBF- / 55 ...	Behrens, Chase (103 / FEMALE)	9/21/1916	11/22/2013		
 44C8D75E- / 19 ...	Bentley, Reva (89 / FEMALE)	7/6/1930	5/20/2014		
 44C8D75E- / 29 ...	Bergman, Dannie (72 / MALE)	9/3/1947	11/29/2014		
 44C8D75E- / 27 ...	Bess, Milan (94 / MALE)	1/31/1926	7/31/2012		
 18BF9EBF- / 62 ...	Dalton, Barrie (100 / FEMALE)	6/11/1919	6/26/2012		
 44C8D75E- / 10 ...	Easton, Sung (98 / FEMALE)	12/12/1921	10/5/2015		
 44C8D75E- / 12 ...	Echevarria, Toccara Toccara (84 / MALE)	1/13/1936	3/26/2016		
 18BF9EBF- / 42 ...	Edmond, Milan (100 / MALE)	4/15/1920	4/7/2015		

The Facility Feed displays all current patients in the PointClickCare Facility, and enables you to import patient records from PointClickCare to GEHRIMED.


NOTE: The Facility Feed will only display a maximum of 500 records.

Patients with a  icon have already been imported into GEHRIMED, and you may launch and encounter for the patients by selecting the icon, or launch the patient's GEHRIMED details by selecting their name link. Patients with a  icon have not yet been imported to GEHRIMED.

Importing Patients

You may import patient record information from PointClickCare to GEHRIMED using the Facility Feed. Importing a patient will bring the Demographic and Insurance information for that into GEHRIMED, and enable the pushing of encounters to PointClickCare.

Import a Patient

- To import a patient, click the  icon. Available patient demographic information and insurance information is displayed:

Import Patient

Patient Details

First Name

OUTPATIENT

Middle Name

Last Name

TESTER

Prefix

Suffix

Date of Birth

9/8/1958 12:00:00 AM

Sex

F

Ethnicity

Address

Address 2

City

State

Zip Code

Home Phone

Mobile Phone

Insurance Information

Company Name	Group Number	Effective Date	Expires Date
Medicare A		05/25/2016 4:00:00 AM	Unknown

The Standards for Privacy of Individually Identifiable Health Information at 45 C.F.R. Parts 160 and 164 (the "Privacy Rules") took effect on April 14, 2003. In accordance with the Privacy Rules, Geriatric Practice Management, LLC ("GPM") has entered into a Business Associate Agreement with your organization and that GPM creates, receives, maintains or transmits Protected Health Information from or on behalf of your organization, which information is subject to protection under the Federal Health Insurance Portability and Accountability Act of 1996, Pub. L. No. 104-191 ("HIPAA"), the Health Information Technology for Economic and Clinical Health Act, Title XIII of the American Recovery and Reinvestment Act of 2009 (the "HITECH Act"), and related regulations promulgated by the Secretary ("HIPAA Regulations"). By accepting this patient's health information into GEHRIMED, you are attesting that they are a valid patient of your organization and covered by the existing Business Associate Agreement.

☒ I understand that checking this box constitutes a legal signature confirming that I acknowledge and warrant the truthfulness of the information provided in this statement.

Close

Import Patient

- Select the **Import Patient** button to continue the import. The Patient Matching window is displayed:

Patient: OUTPATIENT TESTER

DOB: 09/19/1977 (40 yrs)

Facility: CENTRAL WELLNESS - SNF

Select the top **bolded** entry to create a new patient, otherwise select the existing patient below that matches the imported records, then **Save** to continue with reconciliation of the two sets of patient records. If the correct patient record is not found in the list, click **Cancel** to go back.

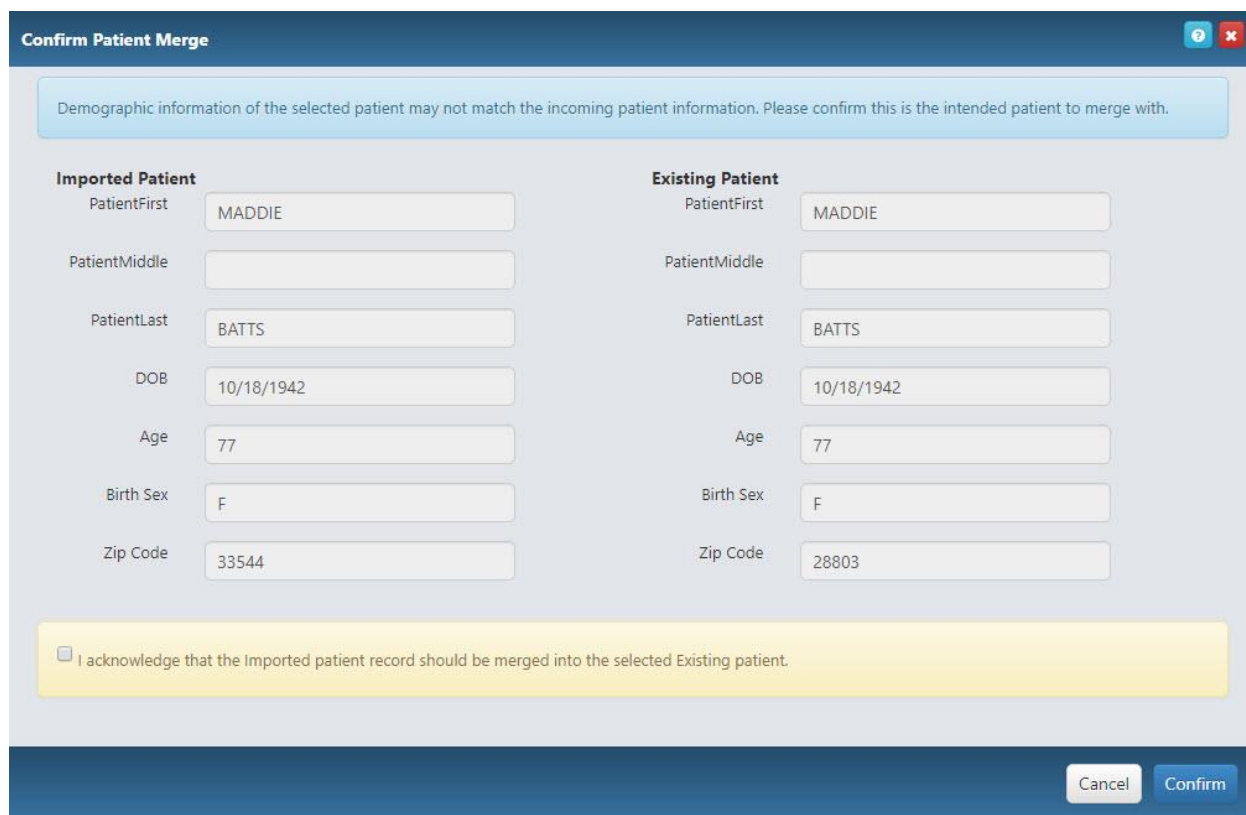
	First Name	Last Name	Date of Birth	Gender	Zip Code	Facility	Match Percent
<input checked="" type="radio"/>	OUTPATIENT	TESTER	09/19/1977	M	28801		
<input type="radio"/>	TEST	PATIENT	01/09/1944	F	30092		46
<input type="radio"/>	TEST	PATIENT	05/12/1943	M	28801		22
<input type="radio"/>	TEST	PATIENT	05/05/1945	M	28801		21
<input type="radio"/>	TEST	PATIENT	12/12/1945	F	28801		21
<input type="radio"/>	TEST	PATIENT	10/09/2013	M	28801		19
<input type="radio"/>	TEST	PATIENT	02/09/1952	F	28801		18
<input type="radio"/>	TEST	PATIENT	10/06/1928	F	28786		18
<input type="radio"/>	TEST	PATIENT	11/27/1942	M	28801		17
<input type="radio"/>	TEST	PATIENT	11/06/1942	M	28801		17
<input type="radio"/>	TEST	PATIENT	08/07/1940	M	28801		17

Cancel

Save

Figure 3: The Patient Matching Window

3. If a patient record already exists in GEHRIMED select the radio button associated with that patient to merge the Facility information with their record. If there are no matching patients, ensure the bolded entry is selected. Click **Save** to complete the import.
 - a. When merging the Imported patient from PointClickCare to an existing GEHRIMED patient, an additional 'Confirm Patient Merge' window is displayed to compare the existing information with the new information



Confirm Patient Merge

Demographic information of the selected patient may not match the incoming patient information. Please confirm this is the intended patient to merge with.

Imported Patient	Existing Patient
PatientFirst: MADDIE	PatientFirst: MADDIE
PatientMiddle:	PatientMiddle:
PatientLast: BATTS	PatientLast: BATTS
DOB: 10/18/1942	DOB: 10/18/1942
Age: 77	Age: 77
Birth Sex: F	Birth Sex: F
Zip Code: 33544	Zip Code: 28803

☐ I acknowledge that the Imported patient record should be merged into the selected Existing patient.

Cancel Confirm

When a new patient is created in GEHRIMED by importing the patient's available demographics and 3 most recent insurance records will be saved.

Patients imported from the Facility Feed will have the letter "FF" on their patient details card:



Patient: RESIDENT, EXAMPLE FF

Facility: AUGUSTUS HEALT...

DOB: 01/25/1924

Room/Floor: 18 (C60E7382-)

Language:

Ethnicity:

Race:

Age: 96

Patient ID: 2234238

Effective Date: 03/09/2020

Insurance:

Visited By:

Last Visited: Unknown

Next Visit: No visit scheduled

Birth Sex: F

Contact By:

Status: Active

Select smoking: ▼ GEHRIMED Facesheet: ▼ Edit Patient Emergency Contact

Show List Encounters

Problem List Medications Allergies ▼

Merging Patients

When merging imported patient information, either at the time of import or later using the Merge feature in GEHRIMED, Patient demographic information (name, DOB, etc.) imported from the PatientDirectory will not override the information in existing patient record, even if the fields are empty.

Imported Information

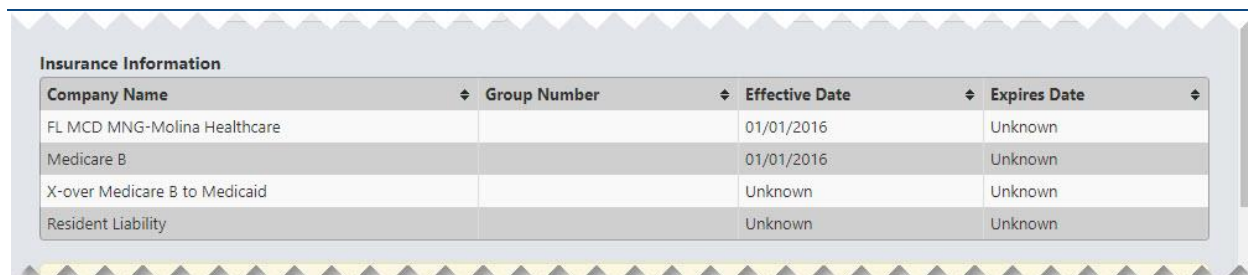
The following information is imported from the facility to GEHRIMED when linking a patient record:

Patient Demographics



All Patient Demographic information is displayed and will be imported. This information includes name, date of birth, etc.

Patient Insurance



Company Name	Group Number	Effective Date	Expires Date
FL MCD MNG-Molina Healthcare		01/01/2016	Unknown
Medicare B		01/01/2016	Unknown
X-over Medicare B to Medicaid		Unknown	Unknown
Resident Liability		Unknown	Unknown

Although all patient insurance information associated with a patient will be displayed on the import screen, only the three most recent records are imported to GEHRIMED.

Encounters

Encounters completed in GEHRIMED for a patient imported from PointClickCare are pushed to the PointClickCare patient records (see [The Encounter in PointClickCare](#)). Additionally, you may import some data from PointClickCare to the GEHRIMED encounter.

Medications & Allergies

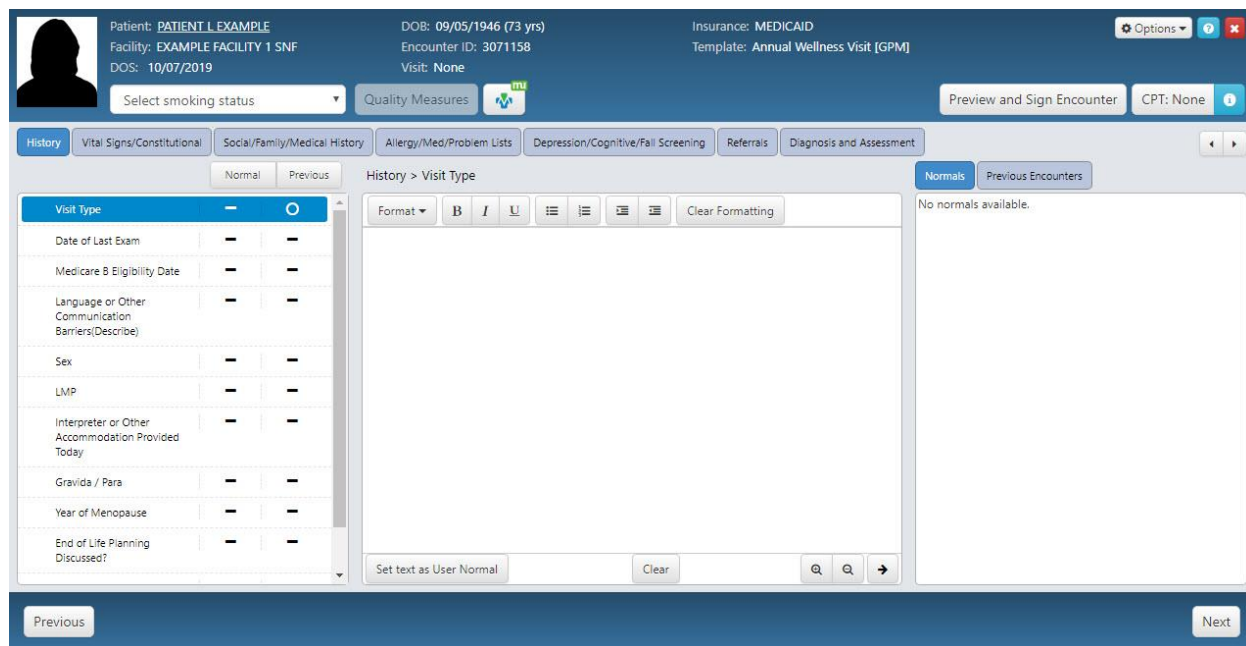
Active Medication and Allergy information in PointClickCare may be imported to a GEHRIMED Encounter to ensure that the most update to date patient information from the facility is included in the encounter note.

Medication and allergy information is imported to GEHRIMED as unstructured text data included in the Signed encounter note.


Medications


To import medications from PointClickCare

1. Launch an encounter for a patient:



Patient: PATIENT, J. EXAMPLE
 Facility: EXAMPLE FACILITY 1 SNF
 DOS: 10/07/2019
 DOB: 09/05/1946 (73 yrs)
 Encounter ID: 3071158
 Visit: None
 Insurance: MEDICAID
 Template: Annual Wellness Visit [GPM]





Select smoking status Quality Measures 

Preview and Sign Encounter CPT: None 




History Vital Signs/Constitutional Social/Family/Medical History Allergy/Med/Problem Lists Depression/Cognitive/Fall Screening Referrals Diagnosis and Assessment

Normal Previous

History > Visit Type

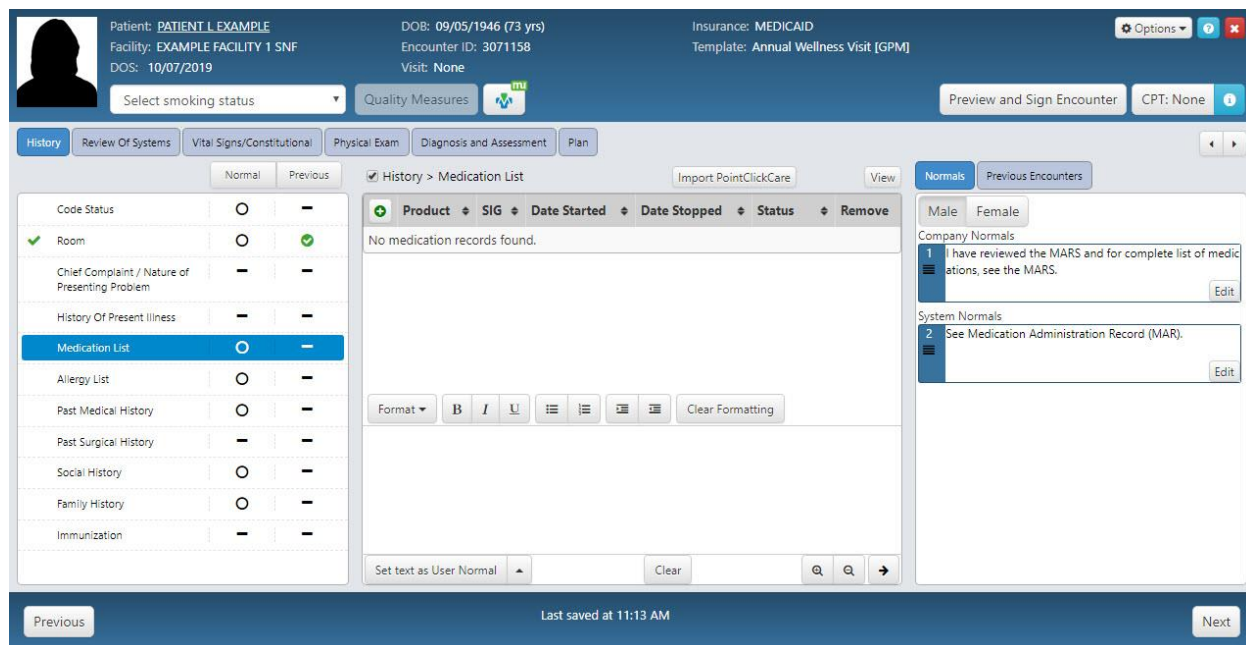
Format B I U     Clear Formatting

No normals available.


Set text as User Normal Clear   


Previous Next

2. Select the Medication List encounter item:



Patient: PATIENT, J. EXAMPLE
 Facility: EXAMPLE FACILITY 1 SNF
 DOS: 10/07/2019
 DOB: 09/05/1946 (73 yrs)
 Encounter ID: 3071158
 Visit: None
 Insurance: MEDICAID
 Template: Annual Wellness Visit [GPM]

Select smoking status Quality Measures 

Preview and Sign Encounter CPT: None 

History Review Of Systems Vital Signs/Constitutional Physical Exam Diagnosis and Assessment Plan


Normal Previous

History > Medication List


Import PointClickCare View





Male Female




Company Normals

1 I have reviewed the MARS and for complete list of medications, see the MARS. 

System Normals

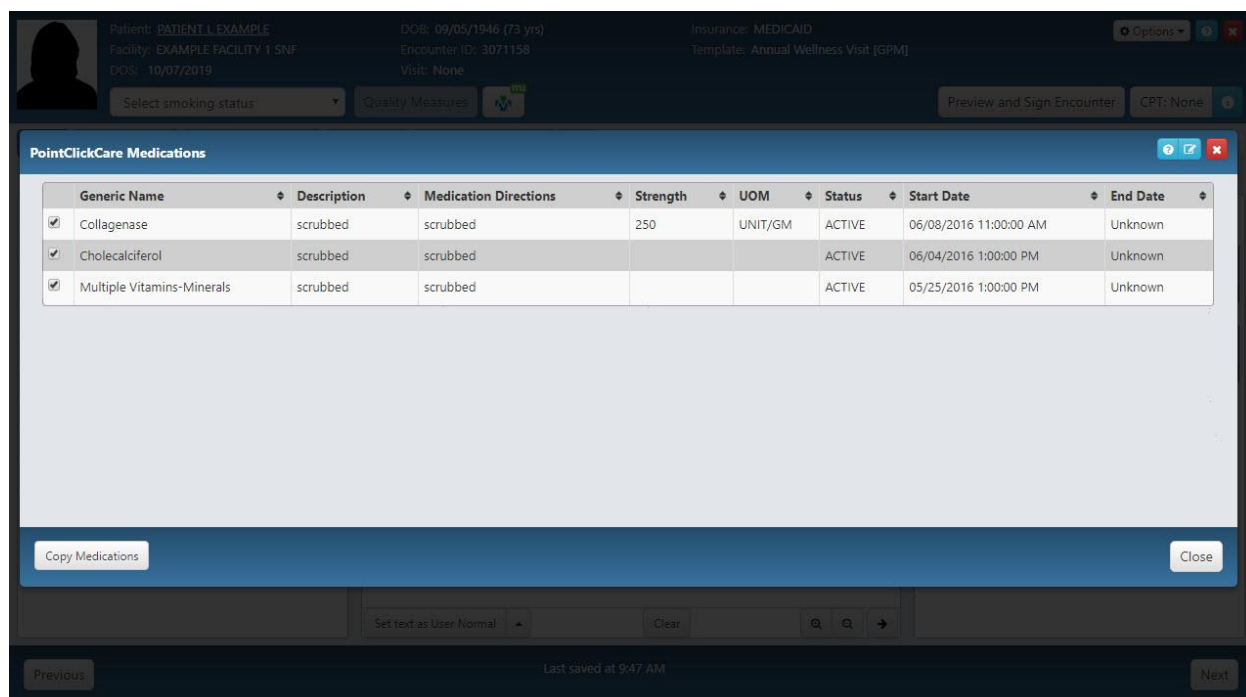
2 See Medication Administration Record (MAR). 

Format B I U     Clear Formatting

Set text as User Normal Clear   

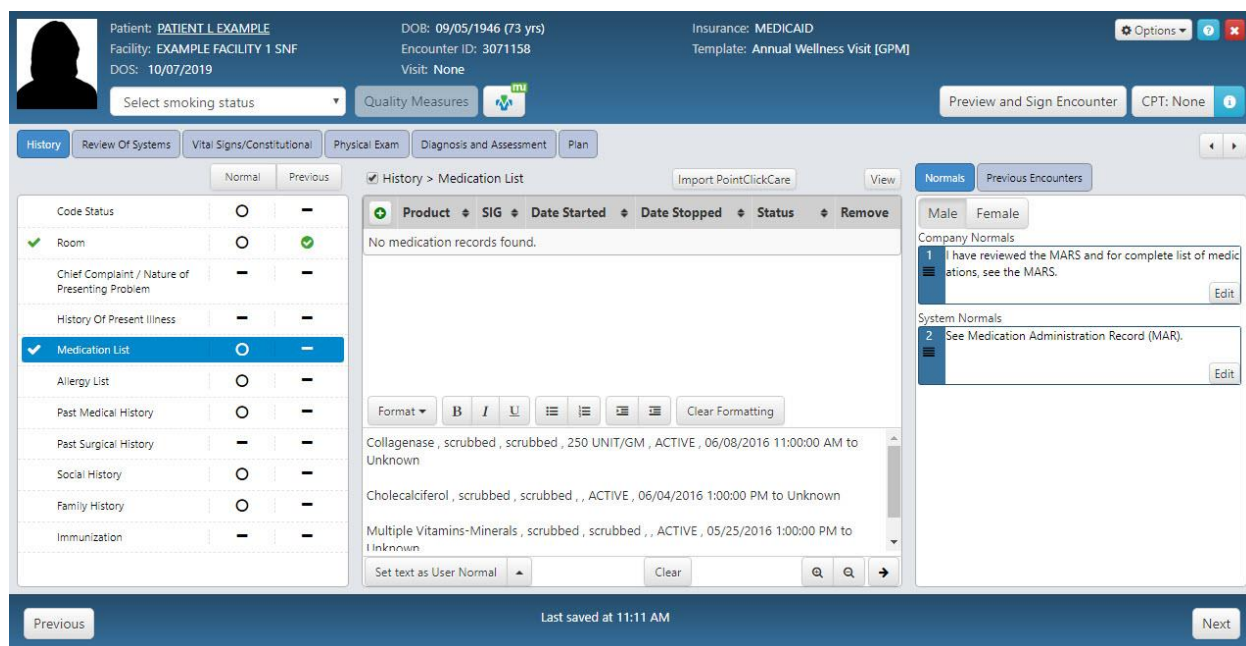
Previous Last saved at 11:13 AM Next

3. Select the **Import PointClickCare** option to launch the PointClickCare Allergies Window:



Generic Name	Description	Medication Directions	Strength	UOM	Status	Start Date	End Date
Collagenase	scrubbed	scrubbed	250	UNIT/GM	ACTIVE	06/08/2016 11:00:00 AM	Unknown
Cholecalciferol	scrubbed	scrubbed			ACTIVE	06/04/2016 1:00:00 PM	Unknown
Multiple Vitamins-Minerals	scrubbed	scrubbed			ACTIVE	05/25/2016 1:00:00 PM	Unknown

- Choose the medication items from PointClickCare you want to copy to the GEHRIMED encounter and select **Copy Allergies**. The selected items will be added to the Note section of the Medication List item:



Product SIG Date Started Date Stopped Status Remove


No medication records found.

Collagenase, scrubbed, scrubbed, 250 UNIT/GM, ACTIVE, 06/08/2016 11:00:00 AM to Unknown

Cholecalciferol, scrubbed, scrubbed, , ACTIVE, 06/04/2016 1:00:00 PM to Unknown

Multiple Vitamins-Minerals, scrubbed, scrubbed, , ACTIVE, 05/25/2016 1:00:00 PM to Unknown

- On the signed encounter, medication items imported from PointClickCare will display as follows:



Patient: **PATIENT L EXAMPLE**

Facility: **EXAMPLE FACILITY 1 SNF**

DOS: **10/07/2019**

DOB: **09/05/1946 (73 yrs)**

Encounter ID: **3071158**

Visit: **None**

Insurance: **MEDICAID**

Template: **Annual Wellness Visit [GPM]**

Options

Select smoking status

Quality Measures

Preview and Sign Encounter

CPT: None

Document

HISTORY AND PHYSICAL

HISTORY

Room: 21

Medication List: Collagenase, scrubbed, scrubbed, 250 UNIT/GM, ACTIVE, 06/08/2016 11:00:00 AM to Unknown

Cholecalciferol, scrubbed, scrubbed, , ACTIVE, 06/04/2016 1:00:00 PM to Unknown

Multiple Vitamins-Minerals, scrubbed, scrubbed, , ACTIVE, 05/25/2016 1:00:00 PM to Unknown

DIAGNOSIS, ASSESSMENT AND PLAN

Assessment:

CPT Codes:

99305

ICD Codes:


365.9 / H40.9: Glaucoma (increased eye pressure)

Close

Allergies

To import allergies from PointClickCare

1. Launch an encounter for a patient:



Patient: **PATIENT L EXAMPLE**

Facility: **EXAMPLE FACILITY 1 SNF**

DOS: **10/07/2019**

DOB: **09/05/1946 (73 yrs)**

Encounter ID: **3071158**

Visit: **None**

Insurance: **MEDICAID**

Template: **Annual Wellness Visit [GPM]**

Options

Select smoking status

Quality Measures

Preview and Sign Encounter

CPT: None

History

Vital Signs/Constitutional

Social/Family/Medical History

Allergy/Med/Problem Lists

Depression/Cognitive/Fall Screening

Referrals

Diagnosis and Assessment

Normal

Previous

History > Visit Type

Format

B

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Clear Formatting

Visit Type	Normal	Previous
Date of Last Exam	-	-
Medicare B Eligibility Date	-	-
Language or Other Communication Barriers(Describe)	-	-
Sex	-	-
LMP	-	-
Interpreter or Other Accommodation Provided Today	-	-
Gravida / Para	-	-
Year of Menopause	-	-
End of Life Planning Discussed?	-	-

Set text as User Normal

Clear

Search

Search

Next

Normals

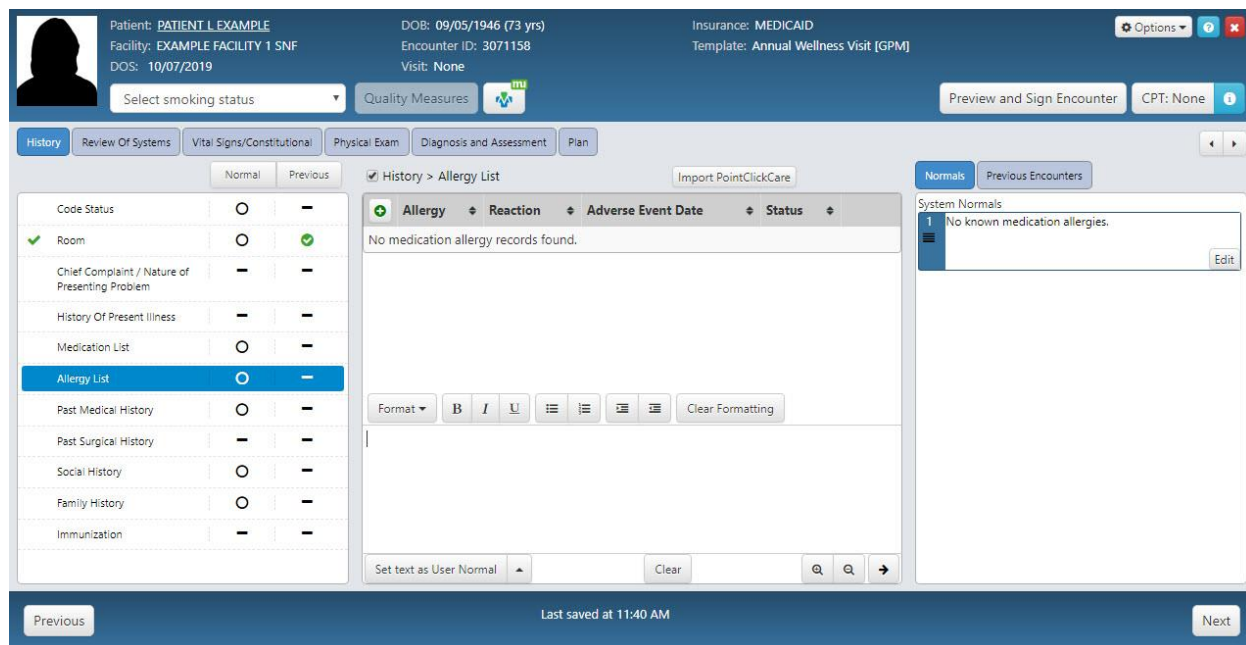
Previous Encounters

No normals available.

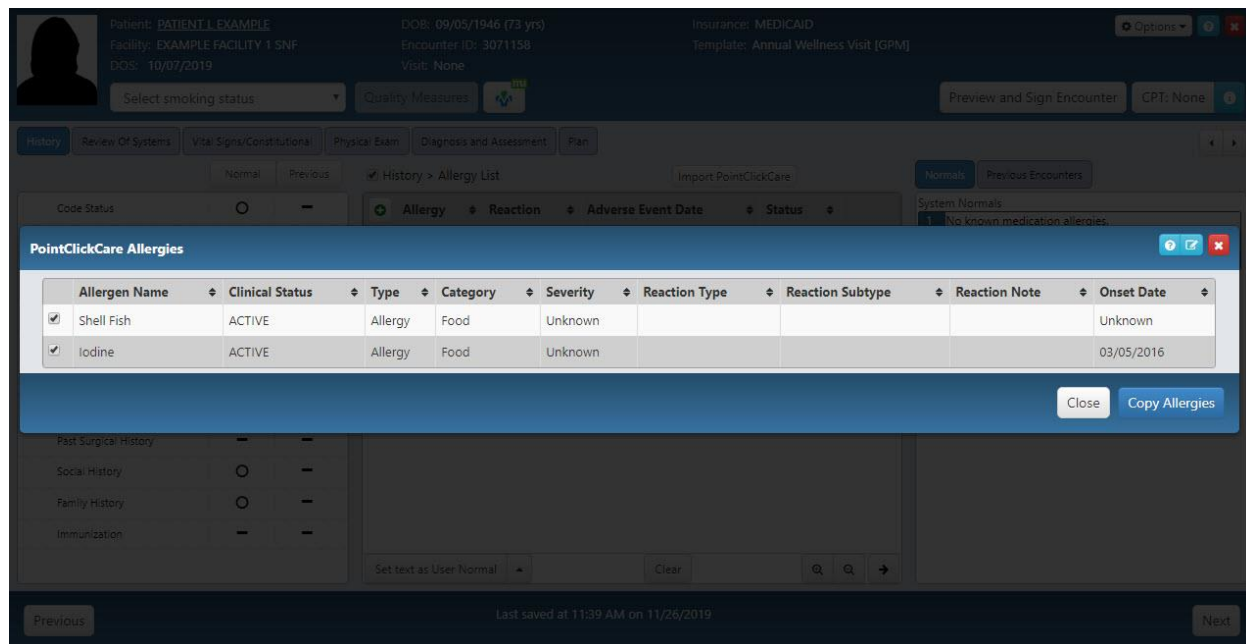
Previous

Next

2. Select the Allergies List encounter item:

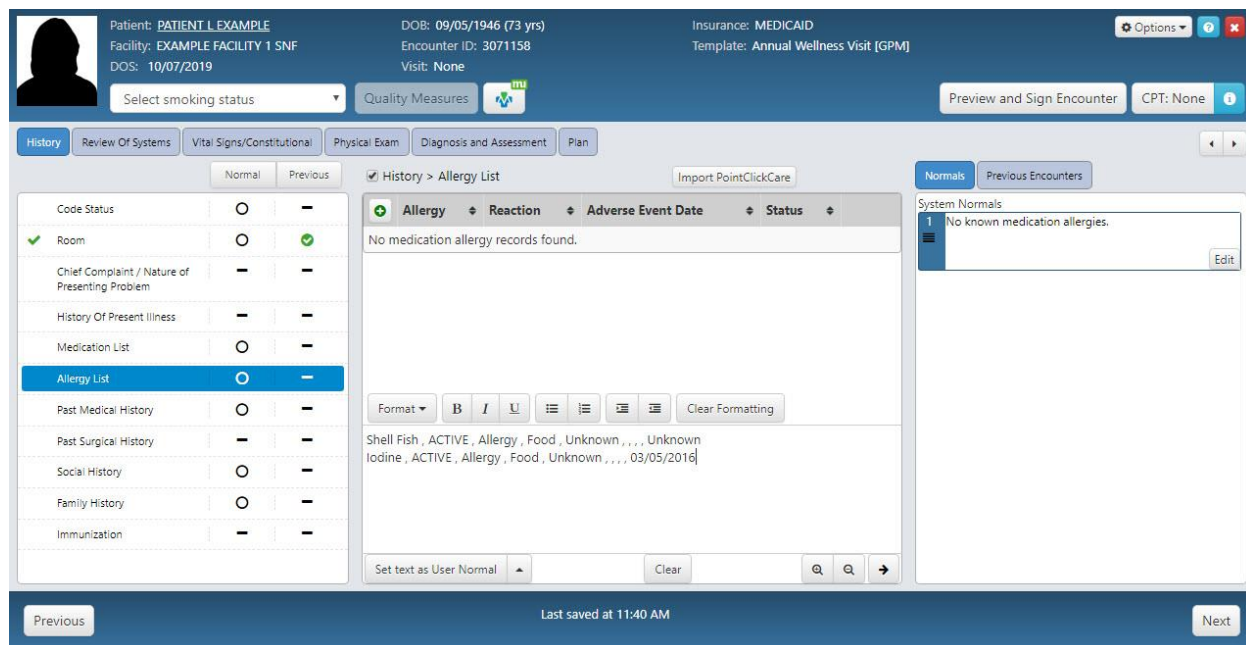


3. Select the **Import PointClickCare** option to launch the PointClickCare Allergies Window:

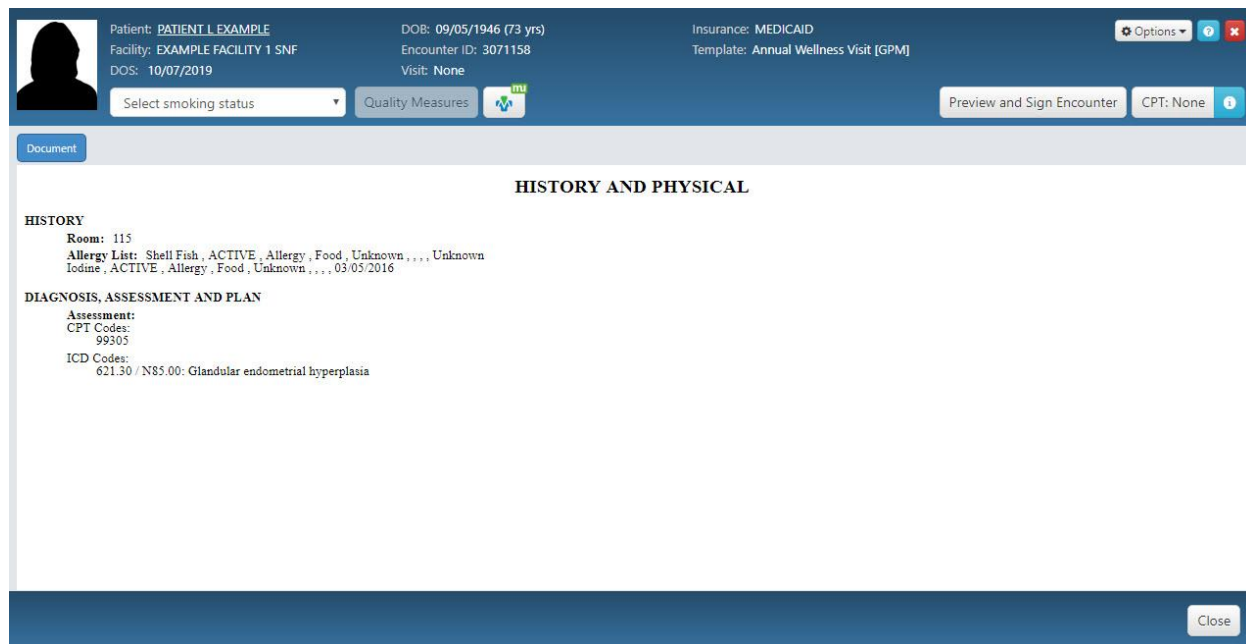


Allergen Name	Clinical Status	Type	Category	Severity	Reaction Type	Reaction Subtype	Reaction Note	Onset Date
Shell Fish	ACTIVE	Allergy	Food	Unknown				Unknown
Iodine	ACTIVE	Allergy	Food	Unknown				03/05/2016

6. Choose the allergy items from PointClickCare you want to copy to the GEHRIMED encounter and select **Copy Allergies**. The selected items will be added to the Note section of the Allergy List item:



4. On the signed encounter, medication items imported from PointClickCare will display as follows:



Signed the Encounter

When you sign an encounter note in GEHRIMED for a patient imported from PointClickCare, the note is queued to push to PointClickCare.

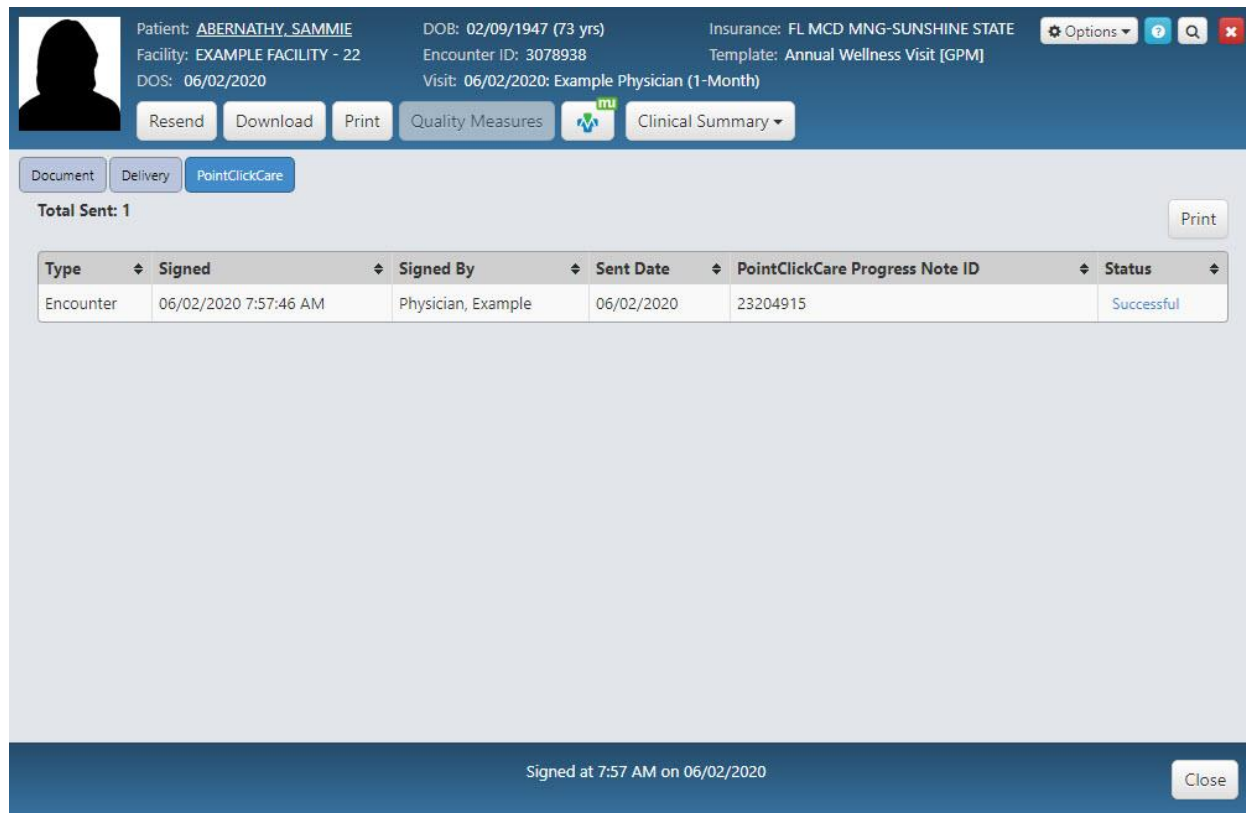
NOTE: The queue for pushed encounters is emptied approximately every five minutes.

NOTE: If your PointClickCare credentials are not verified, you will receive a warning after signature that the encounter will not be queued.

Delivery Details

Once the encounter has been signed you can view the status of the encounter delivery to PointClickCare on the Encounter Details (you may also view the delivery status on the [View PointClickCare Sent Encounters](#) window).

On a signed encounter that has been sent to PointClickCare, select the 'PointClickCare' tab to view the delivery status:

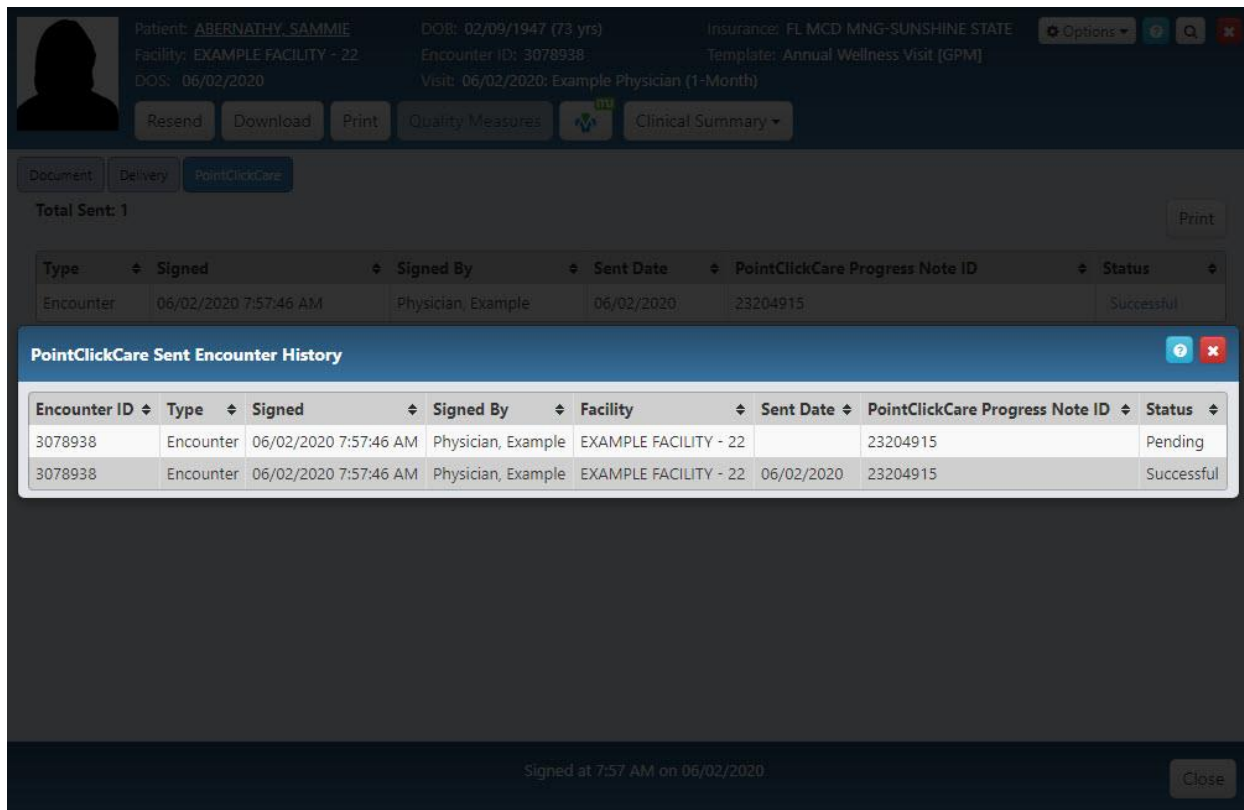


The screenshot displays the 'PointClickCare' tab in the software interface. At the top, patient information is shown: Patient: ABERNATHY, SAMMIE, DOB: 02/09/1947 (73 yrs), Insurance: FL MCD MNG-SUNSHINE STATE, Facility: EXAMPLE FACILITY - 22, Encounter ID: 3078938, Template: Annual Wellness Visit [GPM], DOS: 06/02/2020, Visit: 06/02/2020: Example Physician (1-Month). Below this, there are buttons for Resend, Download, Print, Quality Measures, and Clinical Summary. A tab bar at the bottom of the header shows 'Document', 'Delivery', and 'PointClickCare' (which is selected). Below the tab bar, it says 'Total Sent: 1'. A table lists the sent encounter details:

Type	Signed	Signed By	Sent Date	PointClickCare Progress Note ID	Status
Encounter	06/02/2020 7:57:46 AM	Physician, Example	06/02/2020	23204915	Successful

At the bottom of the interface, it says 'Signed at 7:57 AM on 06/02/2020'.

Check the delivery history by selecting the Status link:



Patient: ABERNATHY, SAMMIE DOB: 02/09/1947 (73 yrs) Insurance: FL MCD MNG-SUNSHINE STATE
 Facility: EXAMPLE FACILITY - 22 Encounter ID: 3078938 Template: Annual Wellness Visit [GPM]
 DOS: 06/02/2020 Visit: 06/02/2020: Example Physician (1-Month)

Buttons: Resend, Download, Print, Quality Measures, Clinical Summary

Document, Delivery, PointClickCare

Total Sent: 1

Type	Signed	Signed By	Sent Date	PointClickCare Progress Note ID	Status
Encounter	06/02/2020 7:57:46 AM	Physician, Example	06/02/2020	23204915	Successful

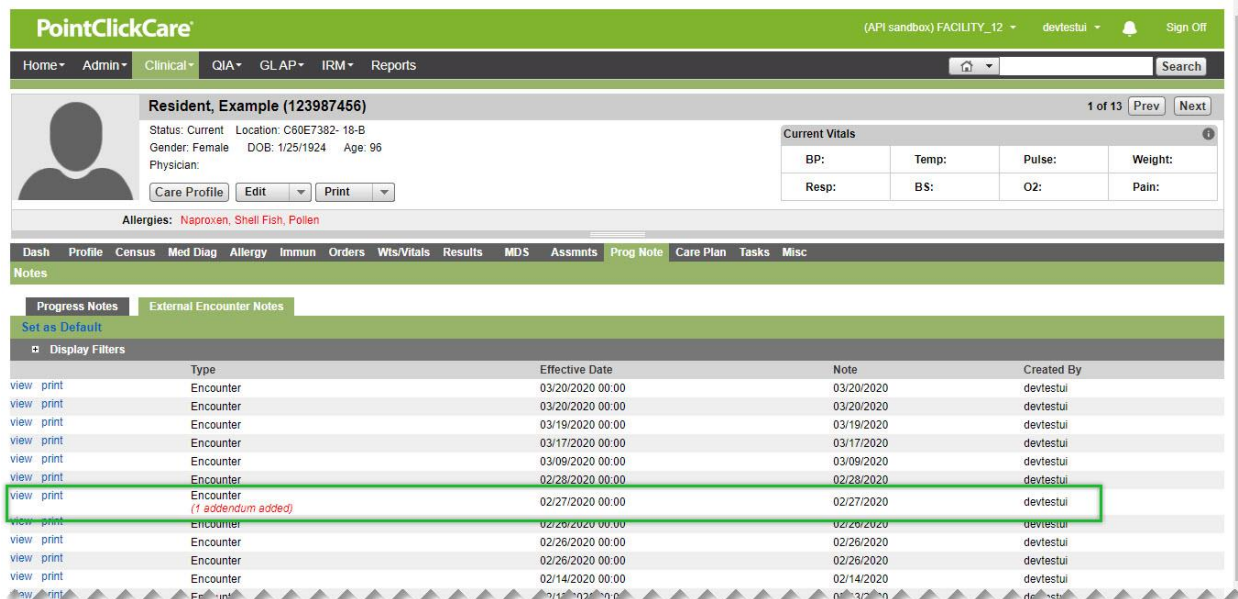
PointClickCare Sent Encounter History

Encounter ID	Type	Signed	Signed By	Facility	Sent Date	PointClickCare Progress Note ID	Status
3078938	Encounter	06/02/2020 7:57:46 AM	Physician, Example	EXAMPLE FACILITY - 22		23204915	Pending
3078938	Encounter	06/02/2020 7:57:46 AM	Physician, Example	EXAMPLE FACILITY - 22	06/02/2020	23204915	Successful

Signed at 7:57 AM on 06/02/2020

Addendum

An Addendum added in GEHRIMED will be pushed to PointClickCare in the same manner as a normal encounter.



PointClickCare (API sandbox) FACILITY_12 devtestui Sign Off

Home Admin Clinical QIA GLAP IRM Reports

Resident, Example (123987456)
 Status: Current Location: C60E7382-18-B
 Gender: Female DOB: 1/25/1924 Age: 96
 Physician: [Name]
 Care Profile Edit Print

Allergies: Naproxen, Shell Fish, Pollen

Dash Profile Census Med Diag Allergy Immun Orders Wts/Vitals Results MDS Assmnts Prog Note Care Plan Tasks Misc

Notes

Progress Notes External Encounter Notes

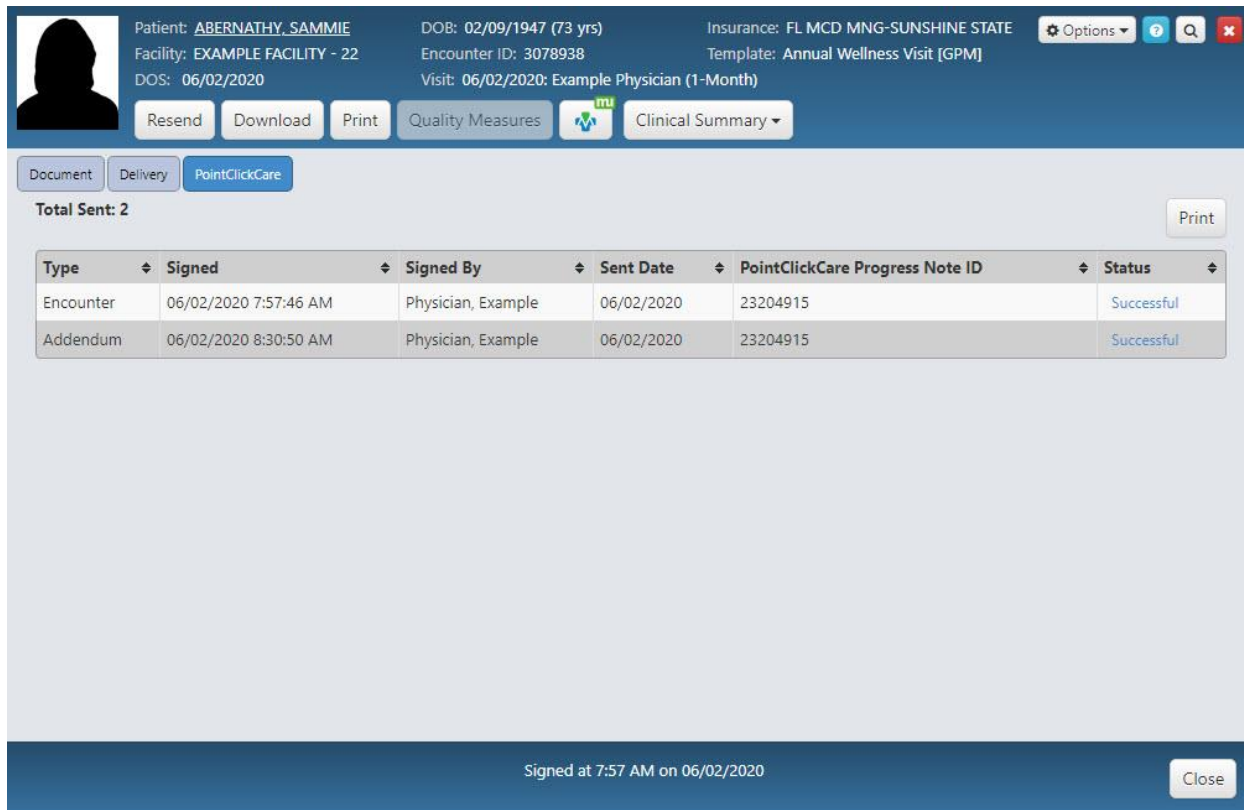
Set as Default

Display Filters

Type	Effective Date	Note	Created By
Encounter	03/20/2020 00:00	03/20/2020	devtestui
Encounter	03/20/2020 00:00	03/20/2020	devtestui
Encounter	03/19/2020 00:00	03/19/2020	devtestui
Encounter	03/17/2020 00:00	03/17/2020	devtestui
Encounter	03/09/2020 00:00	03/09/2020	devtestui
Encounter	02/28/2020 00:00	02/28/2020	devtestui
Encounter (1 addendum added)	02/27/2020 00:00	02/27/2020	devtestui
Encounter	02/26/2020 00:00	02/26/2020	devtestui
Encounter	02/26/2020 00:00	02/26/2020	devtestui
Encounter	02/26/2020 00:00	02/26/2020	devtestui
Encounter	02/14/2020 00:00	02/14/2020	devtestui

NOTE: Addendums added by providers other than the signing provider will be pushed under the signing provider's name.

Addendums will be displayed on the signed encounter's PointClickCare tab and the [View PointClickCare Sent Encounters](#) window:



The screenshot displays the GEHRIMED interface for a patient named ABERNATHY, SAMMIE. The patient's information includes DOB: 02/09/1947 (73 yrs), Facility: EXAMPLE FACILITY - 22, and DOS: 06/02/2020. The encounter ID is 3078938, and the visit is dated 06/02/2020. The insurance is FL MCD MNG-SUNSHINE STATE, and the template is Annual Wellness Visit [GPM]. The signed encounter is by Example Physician (1-Month).

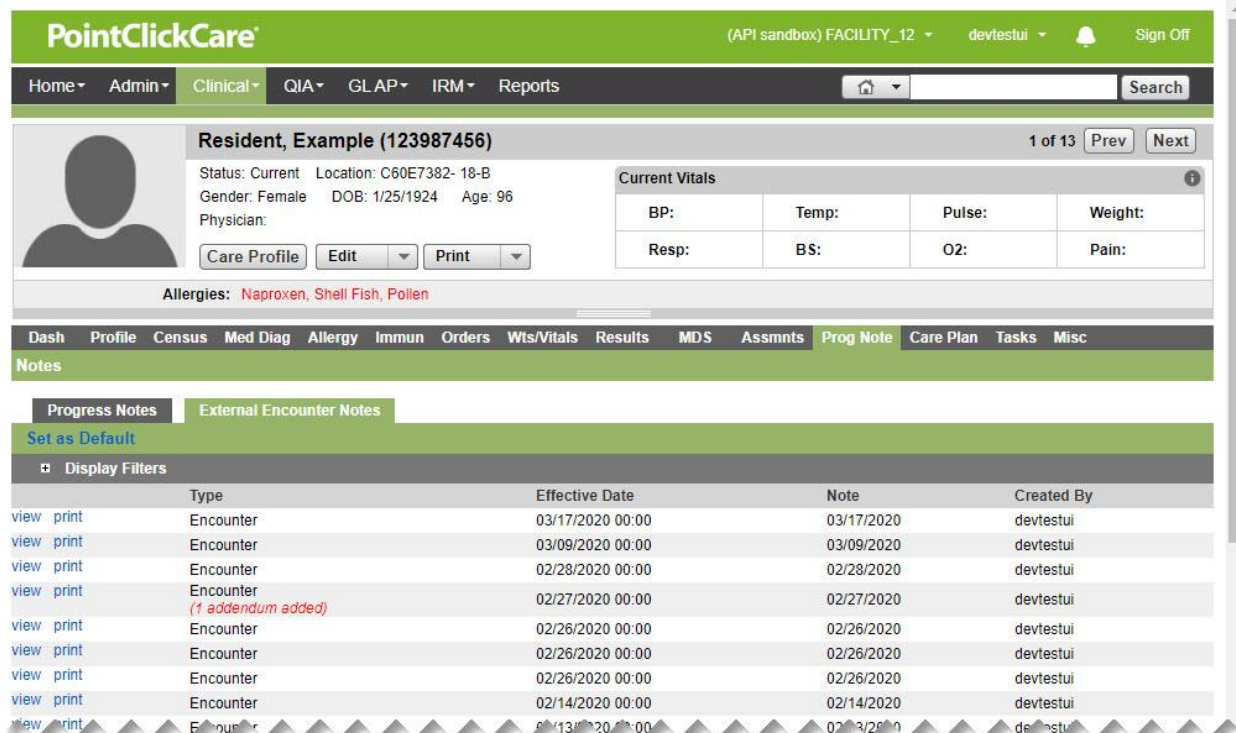
Below the patient information, there are buttons for Resend, Download, Print, Quality Measures, and Clinical Summary. The PointClickCare tab is selected, showing a table of sent encounters.

Type	Signed	Signed By	Sent Date	PointClickCare Progress Note ID	Status
Encounter	06/02/2020 7:57:46 AM	Physician, Example	06/02/2020	23204915	Successful
Addendum	06/02/2020 8:30:50 AM	Physician, Example	06/02/2020	23204915	Successful

The table shows two entries: an Encounter and an Addendum, both signed by the physician on 06/02/2020, with a PointClickCare Progress Note ID of 23204915, and both with a status of Successful.

The GEHRIMED Encounter in PointClickCare

When an encounter note is signed in GEHRIMED for an imported patient, the content of the note is made available in PointClickCare under the **External Encounter Notes** section:



NOTE: The record uploaded to PCC is *not* the Signed Encounter Note. It is a copy and includes the text: *"This is a copy of the signed encounter note documented in GEHRIMED."*

Too Large Encounters

PointClickCare has a 60,000 character limit on encounters that may be successfully pushed to PointClickCare via the integration.

GEHRIMED will perform an estimate when you sign your encounter, and you will receive a warning if the encounter is close to the 60,000 character limit. The encounter will still be queued to push however, you will need to check the encounter status either in the details or the View PointClickCare Sent Encounters window

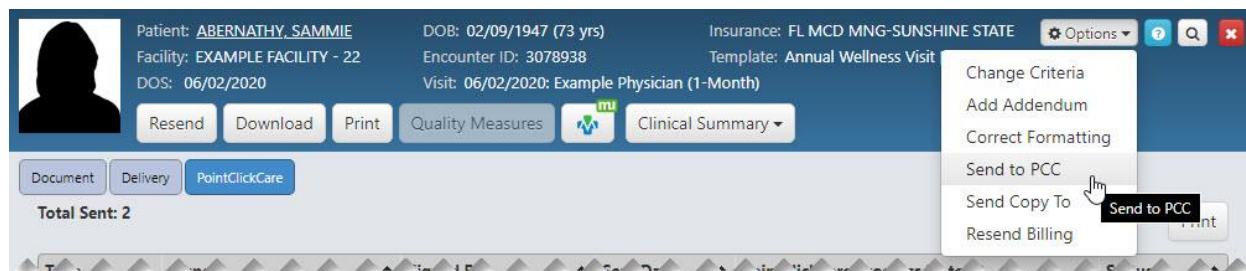
NOTE: You can reduce the character count for encounters that include information copied from outside of GEHRIMED by selecting the **Clear Formatting** button after pasting.

Deleting Encounters

When a signed encounter is deleted in GEHRIMED (an encounter can only be deleted by request of GPM Client Services) no update is made in PointClickCare. It is recommended that you include an Addendum before deleting an encounter.

Pushing Historical Encounters

If you have merged an existing GEHRIMED Patient with a Patient Record from the Facility Feed, you may upload any encounters created in GEHRIMED prior to the merge by selecting **Send to PCC** in the encounter's option menu:



The encounter will queue and send in the same manner as an encounter created for a PointClickCare linked patient.

View PointClickCare Sent Encounters

In the options menu on the GEHRIMED dashboard you may access the “View PointClickCare Sent Encounters” window to view all your encounters that have been queued to push to PointClickCare:

PointClickCare Sent Encounter Status								
Facility: All Facilities		Time Range: Past Two Months		Status: Successful		Search		Export Results
Encounter ID	Patient Name	Type	Signed	Signed By	Facility	Sent Date	PointClickCare Progress Note ID	Status
3076948	ABREU, SHARI	Encounter	05/08/2020 1:04:55 PM	Nurse, Example	EXAMPLE FACILITY - 12	05/08/2020	23204762	Successful
3076958	ABBOTT, LOUIE	Encounter	05/08/2020 1:06:08 PM	Nurse, Example	EXAMPLE FACILITY - 22	05/08/2020	23204761	Successful
3076968	ABERNATHY, SAMMIE	Encounter	05/08/2020 1:16:53 PM	Physician, Example	EXAMPLE FACILITY - 22	05/08/2020	23204723	Successful
3077008	ABERNATHY, SAMMIE	Encounter	05/12/2020 11:20:58 AM	Nurse, Example	EXAMPLE FACILITY - 22	05/12/2020	23204724	Successful
3077018	ABERNATHY, SAMMIE	Encounter	05/13/2020 8:23:06 AM	Physician, Example	EXAMPLE FACILITY - 22	05/13/2020	23204781	Successful
3077128	ABERNATHY, SAMMIE	Encounter	05/14/2020 10:20:05 AM	Physician, Example	EXAMPLE FACILITY - 22	05/14/2020	23204801	Successful
3077218	AGEE, KAROLYN	Encounter	05/15/2020 11:00:58 AM	Physician, Example	EXAMPLE FACILITY - 22	05/15/2020	23204831	Successful
3077228	AGEE, KAROLYN	Encounter	05/15/2020 11:01:28 AM	Physician, Example	EXAMPLE FACILITY - 22	05/15/2020	23204821	Successful
3077248	AGEE, KAROLYN	Encounter	05/15/2020 11:09:37 AM	Physician, Example	EXAMPLE FACILITY - 22	05/15/2020	23204832	Successful
3077258	AGEE, KAROLYN	Encounter	05/15/2020 11:13:12 AM	Physician, Example	EXAMPLE FACILITY - 22	05/15/2020	23204833	Successful

NOTE: GEHRIMED Administrators may view the encounters for all administrators in a group.

By default, the filter will display all failed encounters for the week. Results may be filtered by Facility, Time Range, and Status.

Encounter Sent History

The Status link for an encounter may be selected to view the sent history:

PointClickCare Sent Encounter Status								
Facility:	All Facilities	Time Range:	Past Month	Status:	Successful	Search	Export Results	
Encounter ID	Patient Name	Type	Signed	Signed By	Facility	Sent Date	PointClickCare Progress Note ID	Status
3078938	ABERNATHY, SAMMIE	Addendum	06/02/2020 8:30:50 AM	Physician, Example	EXAMPLE FACILITY - 22	06/02/2020	23204915	Successful
3078938	ABERNATHY, SAMMIE	Encounter	06/02/2020 7:57:46 AM	Physician, Example	EXAMPLE FACILITY - 22	06/02/2020	23204915	Successful
3077258	AGEE, KAROLYN	Encounter	05/15/2020 11:13:12 AM	Physician, Example	EXAMPLE FACILITY - 22	05/15/2020	23204833	Successful

Once selected, a window is launched displaying each status the encounter entered, as well as information for an addendums associated with the encounter.

PointClickCare Sent Encounter Status

Facility:

All Facilities

Time Range:

Past Two Months

Status:

Successful

Search

Export Results

3076968	ABERNATHY, SAMMIE	Encounter	05/08/2020 1:16:53 PM	Physician, Example	EXAMPLE FACILITY - 22	05/08/2020	23204723	Successful
3077008	ABERNATHY, SAMMIE	Encounter	05/12/2020 11:20:58 AM	Nurse, Example	EXAMPLE FACILITY - 22	05/12/2020	23204724	Successful

PointClickCare Sent Encounter History

Encounter ID

Type

Signed

Signed By

Facility

Sent Date

PointClickCare Progress Note ID

Status

3078938	Encounter	06/02/2020 7:57:46 AM	Physician, Example	EXAMPLE FACILITY - 22		23204915	Pending
3078938	Encounter	06/02/2020 7:57:46 AM	Physician, Example	EXAMPLE FACILITY - 22	06/02/2020	23204915	Successful
3078938	Addendum	06/02/2020 8:30:50 AM	Physician, Example	EXAMPLE FACILITY - 22		23204915	Pending
3078938	Addendum	06/02/2020 8:30:50 AM	Physician, Example	EXAMPLE FACILITY - 22	06/02/2020	23204915	Successful

3078938	SAMMIE	Encounter	AM	Example	- 22	06/02/2020	23204915	Successful
3078938	ABERNATHY, SAMMIE	Addendum	06/02/2020 8:30:50 AM	Physician, Example	EXAMPLE FACILITY - 22	06/02/2020	23204915	Successful
3076948	ABREU, SHARI	Encounter	05/08/2020 1:04:55 PM	Nurse, Example	EXAMPLE FACILITY - 12	05/08/2020	23204762	Successful

Close

Export Results

Use the **Export Results** option to generate an excel document of the results. The document will be downloaded in the .7zip encryption format used throughout GEHRIMED.

~end of document~